



DEPARTMENT OF COMMUNITY & HUMAN SERVICES

DCHS

SAFETY • SELF SUFFICIENCY • WELL BEING

Working together for all Alexandrians





DCHS

VISION

Envision a community in which residents enjoy a sense of well-being, safety and self-sufficiency.



MISSION

Provide effective and essential safety net services that measurably improve or maintain the quality of life for Alexandrians.



SERVICES ACROSS LIFE STAGES

infant development



foster care



youth development



mental health



family services

domestic
violence

sexual
assault

public benefits

substance use
disorders



developmental
disabilities



adult protective
services

aging

and more!





WHAT DOES DCHS DO?

Safety

Child Protective Services
Foster Care & Adoption
Domestic Violence Program
Sexual Assault Center
Emergency Services
LGBTQ
Adult Protective Services
Child Care
And more!

*Self
Sufficiency*

Public Benefits
Medicaid
Workforce Development Center
Homeless Services
Developmental Disability
Services
West End Wellness Center
Mental Health & Substance
Misuse Residential Services
Safe Haven
And more!

Well Being

Children's Behavioral Health
Community Wraparound Team
Youth & Family Services
ACAP
Adult Day Services Center
Mental Health Services
Substance Use Services
Opioid Treatment Program
And more!



ORGANIZATION



Locally administer state programs



Administer CSB behavioral health services

Carol Layer
**Center for
Adult Services**



**Kate Garvey
DCHS**

Sharon Vaughan-Roach
**Center for
Operations**

Stacey D. Hardy-Chandler
**Center for
Children & Families**

Lesa Gilbert
**Center for
Economic Support**



ORGANIZATIONAL STRUCTURE

Kate Garvey, Department Director

- Communications
- Organizational Development & Equity
- Quality Assurance
- Alexandria Fund for Human Services
- Alexandria Council of Human Services Organizations
- Community Partnerships
- Support for Human Services Boards & Commissions
- Support for the Friends of the Alexandria Mental Health Center
- Support for the Local Human Rights Committee
- Data Management & Analysis
- Project Management & Special Projects
- Service Integration

Center for Adult Services Carol Laver, Director & Community Services Board (CSB) Executive Director*

- Residential Services
- Intake & Outpatient Services
- Day Support & Vocational Services
- Residential Treatment
- Jail Services
- Case Management & Discharge Planning
- Medication Services
- Opioid Replacement/Medical
- Adult Protective Services
- Aging and Adult Services
- Support Community Services Board
- Support for Commission on Aging

Center for Economic Support Lesa Gilbert, Director & Social Services Director

- Community Services (Community Action Agency)
- Benefits Programs
- Customer Relations
- Workforce Development Center
- Alexandria Works!
- Support for Economic Opportunities Commission
- Support for Commission on Employment and Alexandria/Arlington Regional Workforce Council
- Support for Social Services Advisory Board

Center for Operations Sharon Vaughan-Roach, Director

- Finance
- Human Resources
- Contracts/Agreements
- Facilities
- Technology Services
- Support for Program Evaluation

Center for Children & Families Stacey D. Hardy-Chandler, Director

- Early Childhood Development
- Youth Development & Services
- Child Behavioral Health
- Domestic Violence/Sexual Assault
- Child Welfare/Family Treatment/Protective Services
- Children's Services Act (CSA)
- Support for Children, Youth and Family Collaborative Commission
- Support for the Alexandria Community Policy Team
- Support for the Commission for Women

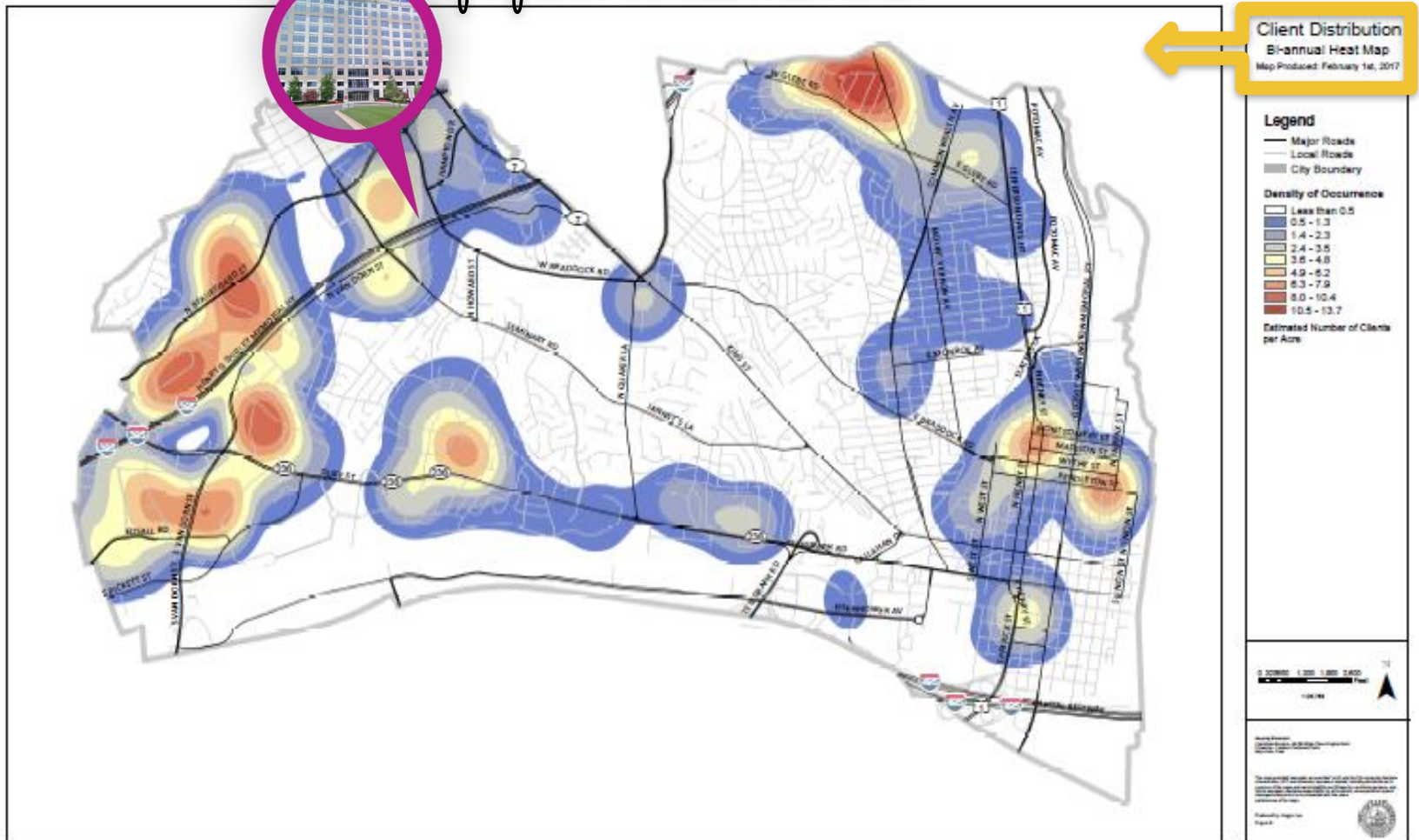


DCHS SERVICE LOCATIONS





proposed consolidated site!





DCHS CONSOLIDATED SITE

BACKGROUND

- Staff most frequently identified the need for a single department location as the greatest factor in improving employee communication and collaboration and increasing client access to service.
- Pursuing lease for Mark Center building to serve as consolidated site for majority of DCHS programs along with those from the Health Department and Neighborhood Health
- Move-in target is early 2023

MARK CENTER DRIVE LOCATION

- “One-stop-shop” for clients
- “No wrong door” approach: Clients experience a continuum of services available at all points of entry
- Seamless transitions between services
- Increases opportunities for staff collaboration
- Increases operational efficiency
- Located on transportation hub

Better access and outcomes for clients!



COVID-19 APPROACH

Overarching Goals:

- ❖ Safe and responsive service delivery for clients
- ❖ Addressing significant community-wide needs
- ❖ Keeping staff and facilities healthy and safe



Utilization of Telehealth Solutions



Waivers for Public Benefits



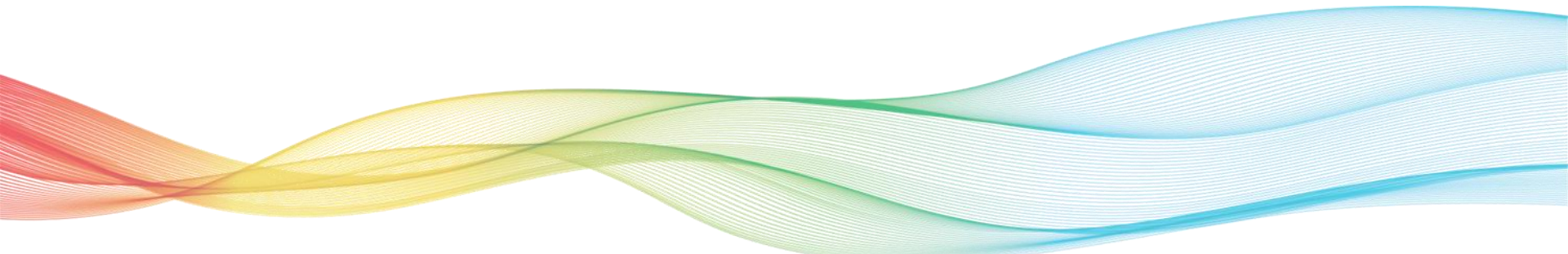
Utilization of CARES/ARPA funding



Partnerships with the community

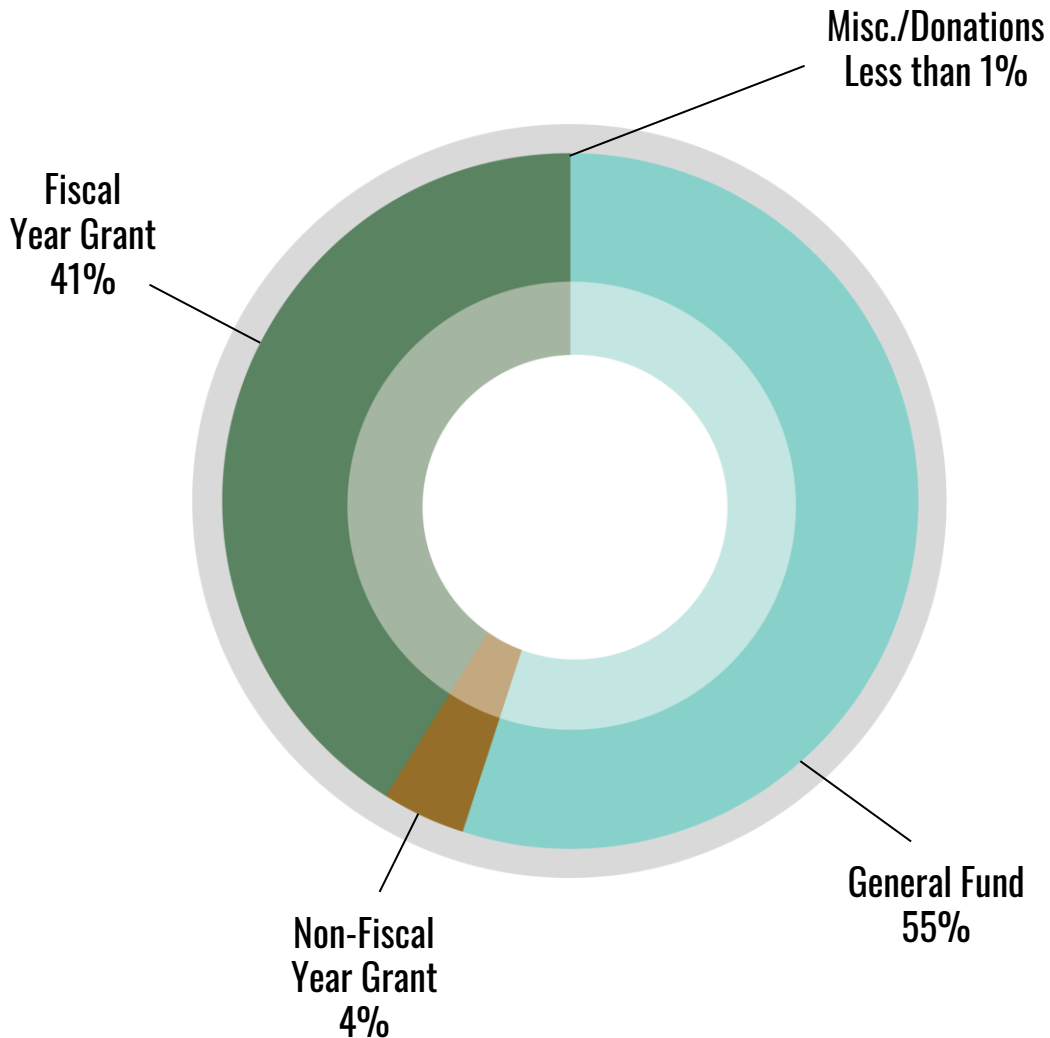


Role in Unified Command





HOW DCHS IS FUNDED



Revenues by Source

General Fund	\$53,732,524
Non-Fiscal Year Grant	\$3,409,110
Fiscal Year Grant	\$39,362,055
Donations	\$271,072
Miscellaneous	\$144,100

DCHS Total	\$96,918,861
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GET INVOLVED!

**Choose from a wide variety of opportunities to volunteer
in DCHS programs and other City departments!**

- Help Shape and Support City Programs
- Get First-Hand Experience
- Use Your Skills and Experience
- Be Involved Something You Care About
- Meet New People and Make New Friends
- Increase Social and Relationship Skills
- Explore New Interests
- Learn New Skills

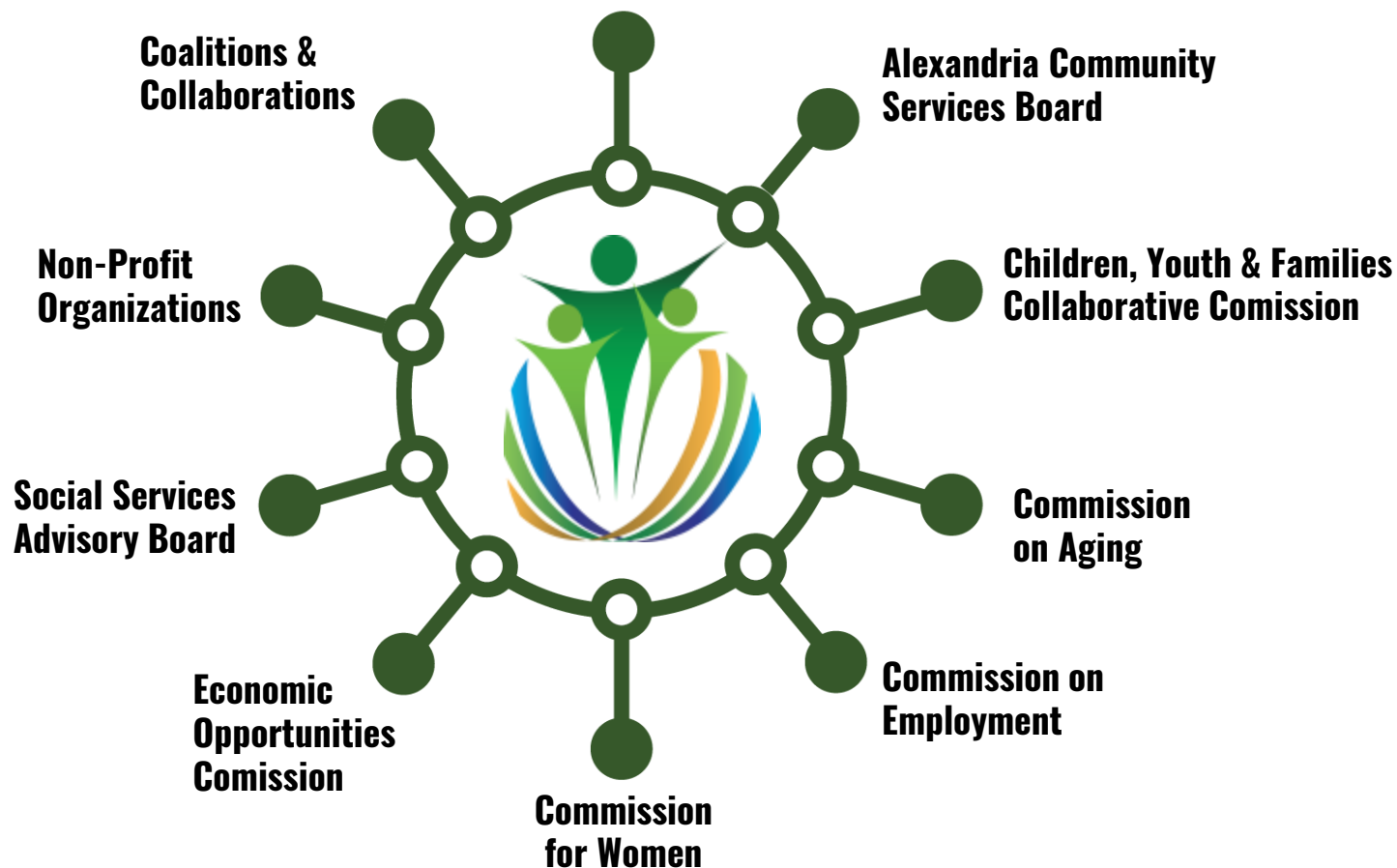
Make a difference!





COMMUNITY PARTNERS

**Alexandria Community
Policy and Management Team**





LEADERSHIP TEAM

Kate Garvey

Director, Department of Community and Human Services

Kate.Garvey@alexandriava.gov | 703.746.3400

Vacant

Director, Center for Adult Services

Executive Director, Alexandria CSB

Carol.Layer@alexandriava.gov | 703.746.3500

Stacey D. Hardy-Chandler

Director, Center for Children and Families

Stacey.HardyChandler@alexandriava.gov | 703.746.3400

Lesa Gilbert

Director, Center for Economic Support

Executive Director, Social Services

Advisory Board

Lesa.Gilbert@alexandriava.gov | 703.746.5940

Sharon Vaughan-Roach

Director, Center for Operations

Sharon.Vaughan-Roach@alexandriava.gov | 703.746.3521

Paul C. Kim

Director, Technology Services

Paul.Kim@alexandriava.gov | 703.746.3553

Raphael Obenwa

Chief Fiscal Officer

Raphael.Obenwa@alexandriava.gov | 703.746.3677

Jeff Bollen

Human Resources Manager

Jeff.Bollen@alexandriava.gov | 703.746.5665